

# INTECH DIRECT INC.

## Capabilities and Quality

InTech Direct Inc. is one of the largest card imaging and packaging firms in North America. Now residing in a 22,000 square foot, state of the art facility, InTech has lead the industry in innovation, technology and quality since 1996.

InTech's patented DOD process, **ThermaJet™**, is the most durable imaging technology available. Developed primarily for the loyalty card market, ThermaJet™ has become a favorite in the gift and membership card arenas as well. Now with seven (7) production lines, the department has more than doubled in size over the last five years while incorporating ever expanding capabilities such as inline scratch off, improved product throughput and greater product flexibility.



InTech offers industry standard services including continuous **High Speed Ink Jet Imaging and Mag Stripe Encoding**. All six (6) ink jet lines are equipped with inline scratch off and InTech's proprietary IVP quality control systems. InTech's four (4) mag stripe encoding systems are certain to meet your needs. Our systems' capabilities include standard CR80s, oversized cards, card and key tags and individual key tag pieces. All four encoding lines also include inline scratch off applications.

We have also expanded capacity in our **packaging** department. InTech offers pick and place affixing, scratch off and removable label application, overwrapping, custom label generation, batching and custom boxing. In addition, InTech has introduced two new proprietary packages: **MULTIPAK™** and **VALUPAK™**.

InTech has unique expertise in **shaped card finishing and packaging**. Through years of experience, InTech has mastered the ability to run even the most unique shapes and sizes. We have put that knowledge into the design and construction of our ThermaJet™ systems as well as enhancements to our ink jet and affixing lines.

InTech has developed a proprietary **triple check verification system** ensuring card accuracy and quality. Using an inline Independent Verification Process (IVP) and audit records as well as off line QC checks, InTech surpasses standard quality expectations.

### IVP: First Check

Our proprietary IVP software scans every card inline, in real time. This scan ensures readability, quality and data integrity. This data is collected for review by the QC department prior to shipping. IVP is also used to ensure "zero-gap" quality.

### Q RECORDS: Second Check

InTech has created an audit process called Q Records. Q Records are inserted into the data stream every 1,000 records. They are individually numbered and run in real time with the project through the entire InTech process. At cycle's end, they are pulled, counted, verified and inspected for quality, giving us an audit trail for the entire production run. Q Records are kept for three years to aid in post production quality inspections.

### QC DEPARTMENT: Third Check

After a project is completed in production, it is moved into our QC department for final counting, verification and pack out. At this stage, select cards and remakes are verified and replaced, the contents of each tray are counted, product is packaged as specified and labels are applied to accurately identify the contents. Once this process is complete the packages are scanned and prepared for shipping.

